September 17, 2018

To Whom It May Concern,

I had the privilege of being Heather Hyer's mentor during her internship (May 2018 – Sep 2018) at FamilySearch. When her internship ended she was hired as a Student Engineer and I continue to work directly with her on the same development team. I appreciate the valuable contributions she has made to our team and the opportunity to be her mentor.

Heather is a valuable member of both the Quality Assurance (QA) organization at FamilySearch and the development team of which she is assigned. She is self-motivated and a quick learner. She was able to accomplish all the objectives set for her internship with minimal supervision.

Heather has learned and become proficient in agile software development processes, software quality assurance principles and best practices, and software test automation in JavaScript. She helped give several product demonstrations. She is very good at setting and reaching goals.

Heather is willing to speak up in team meetings and advocate software quality. She is a good communicator and works well with all team members. She has a great personality and is very teachable. When I give feedback on her JavaScript code, she receives the feedback very well.

Heather has a passion for learning and hard work. She has participated in book clubs and trainings with a great attitude. She is reliable and arrives at work on time. She is also very efficient.

I highly recommend Heather Hyer to you. I know she will be a great asset to any organization.

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